



# 2026-27 Standing Offer Tariff Schedule

As approved by the Tasmanian Economic Regulator

## Contents

|      |  |    |
|------|--|----|
| 1.   | Introduction .....   | 3  |
| 2.   | Retail Tariffs for 2026-27 .....                             | 3  |
| 2.1  | Residential light and power - Tariff 31 (obsolete) .....     | 3  |
| 2.2  | Heating and Hot Water - Tariff 41 (obsolete) .....           | 4  |
| 2.3  | Off-peak with afternoon boost - Tariff 61 (obsolete) .....   | 4  |
| 2.4  | Off-peak, night period only - Tariff 62 .....                | 5  |
| 2.5  | General conditions for Off-Peak supply .....                 | 5  |
| 2.6  | Residential Time-of-use - Tariff 93.....                     | 6  |
| 2.7  | Residential Single Rate – Tariff 32.....                     | 7  |
| 2.8  | General Use - Tariff 22 (obsolete).....                      | 7  |
| 2.9  | Business hot water supply system - Tariff 43 (Obsolete)..... | 8  |
| 2.10 | Business Time of Use - Tariff 94 .....                       | 8  |
| 2.11 | Irrigation Time of Use - Tariff 75.....                      | 9  |
| 2.12 | Monthly kVA demand low voltage - Tariff 82 .....             | 10 |
| 2.13 | Business Single Rate – Tariff 23.....                        | 10 |
| 3.   | Additional services and charges .....                        | 11 |
| 3.1  | Concessions.....   | 11 |
| 3.2  | Life Support and Medical Cooling .....                       | 11 |
| 3.3  | Direct Debit Discount .....                                  | 11 |
| 3.4  | Late Payment Fee.....  | 11 |
| 3.5  | Overdue Accounts.....  | 11 |
| 3.6  | Other Charges .....  | 11 |
| 3.7  | Cancellation of Service.....                                 | 12 |

## 1. INTRODUCTION

The Standing Offer prices in this schedule have been approved by the Tasmanian Economic Regulator in accordance with the 2025 Price-Regulated Retail Service Price Determination made under section 40AA(1) of the *Electricity Supply Industry Act 1995*. The prices apply from 1 July 2026 to 30 June 2027.

The following schedule should be read in conjunction with Aurora Energy's Standard Retail Contract, which is available at <https://www.auroraenergy.com.au>.

### GST

All prices are inclusive of GST

### Time

Any reference to time means Australian Eastern Standard Time.

## 2. RETAIL TARIFFS FOR 2026-27

### 2.1 Residential light and power - Tariff 31 (obsolete)

|                            |                   |
|----------------------------|-------------------|
| <b>Daily supply charge</b> | 167.6815c per day |
| <b>Energy (all kWh)</b>    | 27.9538c per kWh  |

Tariff 31 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff. Customer installations currently assigned to Tariff 31 are able to remain assigned to this tariff and Tariff 31 will continue to be available to customers who move in to those premises, unless they subsequently initiate assignment to another eligible tariff applying to the residential tariff class.

### Conditions

(a) For existing connections, this tariff is for low voltage installations located at premises that are used wholly or principally as private residential dwellings.

(b) There are no restrictions on the use of the supply (i.e., the supply may be used for general power, heating, water heating, etc.).

(c) Farm outbuildings may be connected on this tariff provided that the connection is through the meters of the farm residence.

(d) Heating and storage hot water supply systems may be separately charged under Tariff 41, Tariff 61 or Tariff 62.

## 2.2 Heating and Hot Water - Tariff 41 (obsolete)

|                            |                  |
|----------------------------|------------------|
| <b>Daily supply charge</b> | 18.3156c per day |
| <b>Energy (all kWh)</b>    | 21.1193c per kWh |

Tariff 41 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff. Customer installations currently assigned to Tariff 41 are able to remain assigned to this tariff, and Tariff 41 will continue to be available to customers who move in to those premises, unless they subsequently initiate assignment to another eligible tariff applying to the residential tariff class.

### Conditions

(a) For installations located on premises used wholly or principally as private residential dwellings, this tariff is for storage water heating and/or residential space heating and/or domestic indoor pool heating only.

(b) Except for thermal storage space heaters or thermal storage water heaters, this tariff may not be applied to any apparatus also connected under another tariff.

(c) This tariff is not available on a stand-alone basis and to be eligible customers must also be supplied under Tariff 31 Residential light and power.

(d) A compliant meter is required for supply under this tariff.

(e) Permanently installed “wired-in” electric heater(s) may be eligible for this tariff on condition that the wiring of any such electric heater(s) is installed by a registered electrician in accordance with AS/NZS 3000 wiring rules and associated regulations and Acts applying at the time of installation.

## 2.3 Off-peak with afternoon boost - Tariff 61 (obsolete)

|                            |                  |
|----------------------------|------------------|
| <b>Daily supply charge</b> | 24.4450c per day |
| <b>Energy (all kWh)</b>    | 14.7348c per kWh |

Tariff 61 is no longer available to new installations. Existing installations on other tariffs are also unable to be reassigned to Tariff 61. Customer installations currently assigned to Tariff 61 will be

able to remain assigned to this tariff, and Tariff 61 will continue to be available to customers who move in to those premises, unless they subsequently initiate assignment to another eligible tariff applying to the residential tariff class.

### Conditions

- (a) The supply is to be available for the following durations, at times selected by TasNetworks:
- (i) At least 9 hours between 8pm every day and 7am the following day.
  - (ii) A further 2 hours between 1pm – 4.30pm.
- (b) This tariff applies only in association with Tariff 31 or Tariff 22.
- (c) See clause 2.5 for general conditions for Off-peak supply.

## 2.4 Off-peak, night period only - Tariff 62

|                            |                  |
|----------------------------|------------------|
| <b>Daily supply charge</b> | 23.3664c per day |
| <b>Energy (all kWh)</b>    | 14.0217c per kWh |

### Conditions

- (a) Energy to installations connected on this tariff will only be available between 10pm and 7am the following day.
- (b) See clause 2.5 for general conditions of Off-peak supply.

## 2.5 General conditions for Off-Peak supply

- (a) An Off-Peak tariff may be used for water heating and/or space heating, and/or any other wired-in appliances as approved by TasNetworks. For premises used wholly or principally as private residential dwellings this tariff can be used for heating swimming pools, including those that incorporate a spa, but not separate spas from which the water goes to waste after use.
- (b) An Off-Peak tariff is not to be applied to any apparatus or equipment also supplied under another tariff, other than approved thermal-storage space heaters or approved thermal-storage water heaters.
- (c) The selected times within the periods in the conditions are to be at the discretion of TasNetworks.
- (d) Automatic electric storage water heaters of household type hot water supply systems under this tariff must comply with Australian Standard 1056, Storage water – heaters.

(e) TasNetworks may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with approved Australian Standards AS 3500.4.1 – 1997 and 3500.4.2003, National Plumbing and Drainage Code, Part 4 Hot Water Supply Systems and all amendments.

(f) An Off-Peak tariff is not available for circuits supplying general purpose outlets, other than existing circuits on Tariff 61 or Tariff 62.

(g) Permanently “wired-in” electric heaters and/or “wired-in” appliances must be installed by a registered electrician in accordance with AS/NZS 3000 wiring rules and associated regulations and acts applying at the time of installation.

**2.6 Residential Time-of-use - Tariff 93**

|                            |                   |
|----------------------------|-------------------|
| <b>Daily supply charge</b> | 172.3469c per day |
| <b>Peak</b>                | 36.1878c per kWh  |
| <b>Off-peak</b>            | 17.0200c per kWh  |

**Conditions**

(a) This is the default tariff for:

- (i) new connections of low voltage installations that are located on premises used wholly or principally as private residential dwellings; and
- (ii) customers who move into or take supply at premises with an installation that is already supplied under this tariff.

(b) There are no restrictions on the use of the supply (i.e. the supply may be used for general power, heating, water heating, etc.).

(c) Farm outbuildings may be connected on this tariff provided that the connection is through the meters for the farm residence.

(e) This tariff may also be used in conjunction with the Tariff 62 – controlled low voltage energy – night period only.

(f) A compliant meter capable of recording time of use data is the mandatory requirement for supply under this tariff.

| <b>Time periods</b> | <b>Tariff Rate</b> |
|---------------------|--------------------|
|---------------------|--------------------|

|   |          |
|---|----------|
| Mon – Fri 7am – 10am<br>Mon – Fri 4pm – 9pm | Peak     |
| Mon – Fri 10am – 4pm<br>Mon – Fri 9pm – 7am | Off-peak |
| Sat – Sun (all weekends)                    | Off-peak |

## 2.7 Residential Single Rate – Tariff 32

|                            |                   |
|----------------------------|-------------------|
| <b>Daily supply charge</b> | 182.0000c per day |
| <b>Energy (all kWh)</b>    | 24.7500c per kWh  |

### Conditions

(a) This tariff is for low voltage installations located at premises that are used wholly or principally as private residential dwellings.

(b) There are no restrictions on the use of the supply (i.e., the supply may be used for general power, heating, water heating, etc.).

(c) Farm outbuildings may be connected on this tariff provided that the connection is through the meters of the farm residence.

(d) A compliant meter capable of recording interval data is the mandatory requirement for supply under this tariff.

(e) This tariff may be used in conjunction with Tariff 62.

## 2.8 General Use - Tariff 22 (obsolete)

|  |                   |
|--|-------------------|
| <b>Daily supply charge</b>                 | 141.9585c per day |
| <b>First 500 kWh per quarter (all kWh)</b> | 32.7539c per kWh  |
| <b>Remainder</b>                           | 27.0439c per kWh  |

Tariff 22 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff. Customer installations that are currently assigned to Tariff 22 are able to remain assigned to this tariff, and Tariff 22 will continue to be available to customers who move in to those premises, unless they subsequently initiate assignment to another eligible tariff applying to the non-residential tariff class.

### Conditions

(a) This tariff is available for premises that are not used, wholly or principally, as private residential dwellings. It applies to electrical energy used for all purposes, subject to these conditions.

(b) This tariff may be used in conjunction with Tariff 43, Tariff 61 or Tariff 62.

### 2.9 Business hot water supply system - Tariff 43 (Obsolete)

|                            |                  |
|----------------------------|------------------|
| <b>Daily supply charge</b> | 19.0175c per day |
| <b>Energy (all kWh)</b>    | 20.2734c per kWh |

Tariff 43 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff. Customer installations that are currently assigned to Tariff 43 are able to remain assigned to this tariff, and Tariff 43 will continue to be available to customers who move in to those premises, unless they subsequently initiate assignment to another eligible tariff applying to the non-residential tariff class.

### Conditions

(a) This tariff may be applied only in association with Tariff 22.

### 2.10 Business Time of Use - Tariff 94

|                            |                   |
|----------------------------|-------------------|
| <b>Daily supply charge</b> | 185.7992c per day |
| <b>Peak energy</b>         | 30.2477c per kWh  |
| <b>Shoulder energy</b>     | 21.8626c per kWh  |
| <b>Off Peak energy</b>     | 12.7879c per kWh  |

### Conditions

(a) This is the default tariff for:

- (i) new connections of low voltage installations located on premises that are not used wholly or principally as private residential dwellings; and

(ii) customers who move into or take supply at premises with an installation that is already supplied under this tariff.

(b) There are no restrictions on the use of the supply (i.e. the supply may be used for general power, heating, water heating, etc.).

(c) This tariff may be used in conjunction with the Tariff 62 – controlled low voltage energy – night period only.

(d) A compliant meter capable of recording time of use data is the mandatory requirement for installations on this tariff.

| Time periods |            | Tariff Rate |
|--------------|------------|-------------|
| Mon – Fri    | 7am – 10pm | Peak        |
| Sat – Sun    | 7am – 10pm | Shoulder    |
| Mon – Sun    | 10pm – 7am | Off-peak    |

### 2.11 Irrigation Time of Use - Tariff 75

|                            |                   |
|----------------------------|-------------------|
| <b>Daily supply charge</b> | 463.6643c per day |
| <b>Peak energy</b>         | 31.7027c per kWh  |
| <b>Shoulder energy</b>     | 23.0861c per kWh  |
| <b>Off Peak energy</b>     | 14.4257c per kWh  |

#### Conditions

(a) This tariff is for primary producers' business installations that are used solely for the irrigation of crops (including pasture) where the business activity is classified as ANZSIC Code 01.

(b) Time of Use periods apply:

(i) from 1 April to 30 September, Peak rates apply from 7am to 10pm Monday to Friday, Shoulder rates apply from 7am to 10pm Saturday and Sunday, and Off-Peak rates apply at all other times.

(ii) from 1 October to 31 March, Shoulder rates apply from 7am to 10pm Monday to Friday and Off-Peak rates apply at all other times.

## 2.12 Monthly kVA demand low voltage - Tariff 82

|                            |                             |
|----------------------------|-----------------------------|
| <b>Daily supply charge</b> | 551.9324c per day           |
| <b>Energy (all kWh)</b>    | 15.3099c per kWh            |
| <b>All kVA</b>             | \$176.782 per kVA per annum |

This tariff is for low voltage installations that are not used wholly or principally as private residential dwellings or for large business customers whose demand is greater than 70kVA.

### Conditions

- (a) This tariff applies to electrical energy used for any purpose.
- (b) The demand charge is the product of the demand charge rate and the maximum demand. Maximum demand is the maximum demand measured at any time of day.
- (c) TasNetworks may determine:
- (i) the maximum demand by measurement or assessment.
  - (ii) whether this tariff applies to a part or the whole of an installation.
- (d) TasNetworks may make a special charge if a feeder extension or special substation is necessary.
- (e) An account relating to supply charges and usage charges under this tariff is to be posted to the customer's address or emailed to the customers email address:
- (i) monthly, or
  - (ii) on, or as soon as practicable after, the day on which the meter is read.
- (f) For the purposes of this tariff, 'nominated month' means the period between a meter reading and the next meter reading.

## 2.13 Business Single Rate – Tariff 23

|                            |                   |
|----------------------------|-------------------|
| <b>Daily supply charge</b> | 170.0000c per day |
| <b>Energy (all kWh)</b>    | 27.5000c per kWh  |

### Conditions

(a) This tariff is available for premises that are not used, wholly or principally, as private residential dwellings. It applies to electrical energy used for all purposes, subject to these conditions.

(b) A compliant meter capable of recording interval data is the mandatory requirement for supply under this tariff.

(c) This tariff may be used in conjunction with Tariff 62.

### **3. ADDITIONAL SERVICES AND CHARGES**

#### **3.1 Concessions**

Pensioners, health care card, immigration card or community detention card holders may be entitled to receive a rebate.

#### **3.2 Life Support and Medical Cooling**

Customers on life support equipment or who have a condition that requires additional cooling or heating may be entitled to receive a discount depending on the type of equipment that they use upon making an application to Aurora Energy.

#### **3.3 Direct Debit Discount**

A daily discount of 5 cents plus GST will be provided on invoices that have charges for electricity use where the customer has paid via Direct Debit.

#### **3.4 Late Payment Fee**

A late payment fee of \$9.00 will apply for accounts not paid in full by the fifth day past the due date (Pensioner, Health Care Card and other exemptions apply).

#### **3.5 Overdue Accounts**

Overdue accounts for Standard Retail Contract customers may be charged interest if not paid in full by the fifth day past the due date. The interest reflects the 90-day Bank Accepted Bill rate (plus 6%), as set by the Reserve Bank of Australia for the relevant quarter of 2026/27.

#### **3.6 Other Charges**

If a government, regulator or network distributor varies or introduces a fee, charge or tax, Aurora Energy may pass through all or part of this varied or new fee, charge or tax to you.

### 3.7 Cancellation of Service

Electricity will be supplied to customers on the basis of the published tariffs as from 1 July 2026 and any customer not wishing to receive power on that basis should notify Aurora Energy to arrange a disconnection.

For information about Aurora Energy's products and services, please visit <https://www.auroraenergy.com.au>

Alternatively, phone the Customer Service Centre, Monday to Friday, 8am to 6pm:

Residential customers: 1300 132 003

Small Business: 1300 132 045