

Struggling to pay your power bill?

We can help.



Payment Plans

If you need some extra time, we have 12 or 18 month payment plans available.



Payment Extensions

You can extend the due date of your bill or pay it off with smaller payments over three months.



COVID-19 Support

If you've been affected by COVID-19, we can help. We've set up a customer support fund of \$5 million.



YES Program

Our Yes (Your Energy Support) program can help you take control over your power bills. For a limited time, we'll even cover one fortnightly payment each quarter (up to \$200)*

*Conditions apply, contact us for more info.

We want to keep you connected. Our friendly local team are here to help you get on top of your power costs.

Please call us on 1300 132 003

8am to 6pm, Mon to Fri or visit auroraenergy.com.au

