

## Aurora Energy – Credit Reporting Statement of Notifiable Matters

### 1. Summary

This Statement compliments the Aurora Energy Pty Ltd (Aurora Energy) Credit Reporting Policy. All references to 'we', 'us' and 'our' in this Statement refer to Aurora Energy.

Aurora Energy's Credit Reporting Policy details our policies and processes in relation to our management of credit related information about you, including:

- your right to access credit related information we hold about you;
- your right to seek correction of credit related information we hold about you; and
- your right to complain about a breach by us of Part IIIA of the *Privacy Act 1988* or the Credit Reporting Privacy Code and how we will deal with such a complaint.

You may obtain a copy of our Credit Reporting Policy from the Aurora Energy website at [www.auroraenergy.com.au](http://www.auroraenergy.com.au).

Aurora Energy will not disclose your credit related information to entities which do not have an Australian link (within the meaning of the *Privacy Act 1988*).

### 2. Credit reporting bodies

Aurora Energy deals with the following credit reporting bodies:

#### **Equifax Australia Information Services and Solutions Pty Limited**

**Phone:** 138 332

**Mail:**

Equifax

P.O. Box 967

North Sydney

NSW 2059

**Web:** [www.mycreditfile.com.au](http://www.mycreditfile.com.au)

#### **Creditor Watch**

**Phone:** 1300 50 13 12

**Mail:** GPO Box 276

Sydney, NSW 2001

**E-mail:** [admin@creditorwatch.com.au](mailto:admin@creditorwatch.com.au)

**Web:** [www.creditorwatch.com.au](http://www.creditorwatch.com.au)

#### **Tasmanian Collection Service**

**Phone:** 03 6234 2988

**Mail:** PO Box 814H

Hobart, TAS 7001

**E-mail:** [enquiries@tascol.com.au](mailto:enquiries@tascol.com.au)

**Web:** [www.tascol.com.au](http://www.tascol.com.au)

### **3. Use and disclose of credit related information**

Each credit reporting body is required to have a policy which explains how they manage your credit related information. You can contact these credit reporting bodies directly to request a copy of their policy, or for more details about the way in which they manage your information.

A credit reporting body may include the information we disclose in reports provided to credit providers to assist them to assess your credit worthiness.

If you fail to meet your payment obligations in relation to consumer credit, or commit a serious credit infringement, we may disclose this to a credit reporting body.

You have the right to request reporting bodies not to use or disclose your credit related information:

- to determine your eligibility to receive direct marketing from credit providers; or
- if you believe you have been or are likely to be a victim of fraud or stolen identity.

### **4. How to contact us**

Individuals can obtain further information in relation to this Statement by contacting our Privacy Officer as follows:

Privacy Officer  
Aurora Energy Pty Ltd  
21 Kirksway Place  
HOBART TAS 7000  
[privacyofficer@auroraenergy.com.au](mailto:privacyofficer@auroraenergy.com.au)

### **5. Updates to this Statement**

We may update this Statement from time to time as required, including to comply with any amendments to the Privacy Act. Any updated versions of this Statement will be posted on our website and will be effective from the date of posting.

This Statement was last updated on 31 March 2019